

CALL: 116 000 TEXT: 116 000

EMAIL: 116000@missingpeople.org.uk.cjsm.net



The charity **Missing People** has 20 years' frontline experience and provides a range of services for Partners handling missing person investigations.

PUBLICITY:

Missing People can tailor make a publicity package to suit the needs of the police investigation, providing targeted local or national publicity.

Publicity about a missing person should reach two key 'audiences': the public, who may know something about the missing person or their whereabouts; and the missing person, who may see it and get in touch with *someone* as a result. In either scenario, it's important that the person knows they have an alternative if contacting the police is too daunting. The number 116000 provides just this opportunity and is available to all police, for all missing person investigations regardless of risk assessment. Police colleagues frequently tell us that we have been 'instrumental' in helping to resolve disappearances.

TextSafe®:

At Police request, a supportive text message can be sent to a missing person's phone so they can reach the charity Missing People for free and confidential support. It lets the missing child or adult know how to reach support via phone, text and email 24 hours a day.

The text is sent from Missing People rather than from the police. Therefore, those who might be hesitant to contact the police still have access to assistance from a 'neutral' confidential charity. It may be that as a result of getting in contact with Missing People, the missing person then decides to initiate contact with the police, their family or social services. Therefore, as well as providing a crucial safeguarding role, TextSafe® is also likely to reduce the number and duration of missing episodes.

FAMILY SUPPORT:

Missing People offers support, advice and practical help to family members of missing people. These services include;

- 24 Hour Family Support
- Counselling
- Guidance Products - These address a range of issues that are of importance to families of missing people, missing children and adults and professionals supporting them.
- Lost Contact - If a relative has lost contact, or drifted apart, within the last 15 years we may be able to help by making contact on behalf of their family.

I'm still not sure, I want more information...

You will find a lot of information, including FAQ's, details of our credentials and are able to request our services including publicity, family support and TextSafe® by visiting www.missingpeople.org.uk/police or you are welcome to call the team any time on 116 000 and they will talk you through our services.

In depth one page guides to Publicity and TextSafe® are also available. Please contact the Partnership Team on partners@missingpeople.org.uk for a copy of these guides.