

CONTACT DETAILS

2021

*IN THIS CONTACT LIST YOU WILL FIND CONTACT NUMBERS FOR THE
LEAVING CARE TEAMS AND GENERAL HOUSING ASSOCIATION FOR
YOUR HOME AREA.*

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CAERPHILLY

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16+ Team, Pontygwindy House, Unit 7, De Clare Court, Pontygwindy Industrial Estate, Caerphilly CF83 3HU	02920849816	Team Manager: Sarah Wynn 02920 849754	

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing, Gilfach House, William Street, Gilfach, Bargoed. CF81 8ND	01443 873552 Housingallocationsandadvice@caerphilly.gov.uk	Those who are both care and prison leavers over 18 contact Sadie O'Conner 01443873548	

TORFAEN

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Torfaen Young Peoples Support Service / 16+ Torfaen, The Studio, Oldbury Business Estate, Oldbury Road, Old Cwmbran, NP44 3JU	01633 647538 01633647525	Housing Worker Lee Mayo 01633 647721	The contact is directed towards the duty worker who will signpost to appropriate support

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Torfaen General Housing Enquiries: Housing Solutions	01495 742303/ 742301 Housingsolutions@torfaen.gov.uk		Emergency Out of Hours Tel: 01495 762200

NEWPORT

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
The Civic Centre Godfrey Road Newport NP204UR	Pathway duty officer on 01633 210055		This will direct you to the Young Persons advisor , or current designated officer.

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
The Information Station Queensway NP20 4AX	01633 656656 option 2 rehousing.services@ newport.gov.uk		Main contact center where they offer signposting

BLAENAU GWENT

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
14 Plus Team Family resource Centre Beauford Road Ebbw Vale, NP23 5LH	01495 355520	Team manager is Bethan Jones and can be contacted on that number.	The team support those 25 and under care leavers , regardless of education status

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Options Housing Advice Centre, 20 Church Street, Ebbw Vale NP23 6BG	01495 354600 option 2 housing@blaenau- gwent.gov.uk	Chris Small Youth, Accommodation Officer works with aged 16-25. Christopher.Small@blaenau- gwent.gov.uk available on 01495 354600 option 2	

MONMOUTHSHIRE

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Care Leaver Team Cases County Hall, The Rhadyr, Usk, Monmouthshire	01291 636355	Team manager: Clare Warlock	

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Options Nant Y Pia House Mamhilad Technology Park Mamhilad NP40JJ	01633 644644 Housingoptions@monmouthshire.gov.uk		

MERTHYR TYDFIL

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Barnardos, Merthyr Leaving Care Service 89-90 High Street Pontmoralis CF47 8UH	01685 353939		This contact will direct you to main switchboard and then direct you to relevant team

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
11/12 Lower High Street Merthyr Tydfil CF478EB	Housing@merthyr.gov.uk 01685725000 (main switchboard) ask for Housing	If you are a prison leaver please contact Krista Rosser Krista.rosser@merthyr.gov.uk or Rhian Bevan Rhian.Bevan@merthyr.gov.uk Telephone 01685 725238	

RHONDDA CYNON TAFF

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16+ West and 16+ East Care Leaver Teams Rhondda Cynon Taf Ty Trevithick, Abercynon Mountain Ash, CF45 4UQ	01443 425006 – This will take you through to a contact center, please ask for the 16+ team who can refer you to the duty manager.	Team manager is Lisa Stamp	

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Rhondda Cynon Taff Housing Sardis House Sardis Road Pontypridd CF37 1DU	01443 495188 homelessness@rhondda-cynon-taff.gov.uk		Out of Hours Emergency Service 01443 425001

CARDIFF

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
14 Plus Team Hafan Gobaith 2 Finchley Road Cardiff, Fairwarter Cardiff, CF5 3AX	02920 871168 02920871169		Both numbers are in use and the team will be signpost in the correct direction.

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Under 21 years of age The Basement 33 Charles Street (Youth Gateway) Cardiff, CF10 2GA Over 21 years of age	07966981092 thebasement@llamau.org.uk 029 20 570750 – Option 2		Under 21 emergency housing number 02920873941 Over 21 emergency housing number 02920 873141

Housing Options Centre, Hansen Street Cardiff , CF10 5DW			
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VALE OF GLAMORGAN

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Fifteen Plus Team Children and Young People Services, Dock Offices Subway Road Barry, CF63 4RT	01446 725202		

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Civic Office Barry	01446 709567 Homelessadviceassistance@ valeofglamorgan.gov.uk		Llamau offer for 16-25's -A mediation service. •-Assessment from Children Services and Housing.
Llamau One Stop Shop 236 Holton Road Barry Vale of Glamorgan	01446 748852		-Support while young people are in alternative accommodation •-Referrals into supported accommodation •-Help accessing benefits •Planning for permanent accommodation - Access education, training, employment and voluntary opportunities.

BRIDGEND

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16 plus Team Civic Offices, Angel Street, Bridgend CF31 4WB	01656 815111		
General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Bridgend County Council, Civic Offices Angel Street, Bridgend CF314WB	01656 643643 housingsolutions@ bridgend.gov.uk		

SWANSEA

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16+ Looked After Children, BAYS PLUS @ INFO-NATION 47 The Kingsway, SA1 5HG	01792 460007 – This will take you to the switch board and they will provide you with the best number.	Team Manager Ben Anderson for 16-18 year old's. Rachel Cooper Manager for 18-25 year old's. Christine Parry Service Manager.	
General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16+ Looked After Children BAYS PLUS @ INFO- NATION 47 The Kingsway, SA1 5HG	If aged between 18-20 Diane Woberspoon and Johnathan Scofield are Housing workers in the Bays Project contact on 01792 460007.		
Housing Options 17-19 High Street, Swansea, SA1 1LF	housing.options @swansea.gov.uk 01792 533100		

NEATH AND PORT TALBOT

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Route 16 Leaving Care Team, 1st Floor Neath Civic Centre SA11 3QZ	01639 685570	Andrea Walters and Mel Wing-Roy are the deputy managers here. 01639 685570.	
General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Neath Port Talbot Housing Options Civic Way SA113QZ	01639 685219 Housingoptions@npt.gov.uk		The contact center team will be able to direct the call to relevant contact.

CEREDIGION

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Children and Family Services Ceredigion County Council, Penmorfa, Aberaeron, Ceredigion SA46 0PA	01545 574077 Contactsocservs@ceredigion.gov.uk		
General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Options and Homelessness Team Ceredigion County Council, Penmorfa, Aberaeron, Ceredigion SA46 0PA	01970 633396 Housingoptions@ceredigion.gov.uk		

WREXHAM

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Lambpit Street Wrexham, LL11 1AR	01978 295610		This team will direct you to the correct person.

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Wrexham Council 16 Lord Street Wrexham LL111LG	Prison Liaison Housing Worker Justine Darby email. Justine.darby @wrexham.gov.uk Telephone 01978 292947 Non-prison leavers housing options team workers telephone 01978 292947 housingoptionsteam @wrexham.gov.uk		

CAMARTHESHIRE

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Carmarthenshire County Council Building 2, St David's Park, Carmarthen SA313HB	Phone Number (Duty 9.00am – 5pm Mon to Fri) – 01267 246399 Coporateparenting @carmarthenshire.gov.uk		Carmarthenshire Care Leavers Team work with all care leavers under 25 regardless of in education of not.

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Options Eastgate, Llanelli SA153YF	Schoptions @carmarthenshire.gov.uk 01554 899389		The number is for the switchboard who will direct you the duty social worker

CONWY

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Children's Services Conwy county Borough council, Po box 1 Conwy LL309GN	01492 575111 duty@conwy.gov.uk		

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Conwy Housing Solutions, 41 Conway Road, Colwyn Bay LL29 7AA	0300 124 0050 Housingsolutions @conwy.gov.uk		

DENBIGHSHIRE

Leaving Care Team Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Denbighshire County Council, PO Box 62 Ruthin, Denbighshire	01824 712800 – Option 3	Team Manager - Julie Lavin 01824 712278	

General Local Authority Housing Contact			
ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Russel House Churchton Road Rhyl LL183DP	03004561000 option 3 Homeless.prevention@ Denbighshire.gov.uk	Lily Woodfine supports care leavers with an offending background. 01824 712936	

FLINTSHIRE

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Social Services for Children Permanency and Court Team, Chapel Street, Flint, Flintshire CH6 5BD	Leaving Care Duty Desk open 1pm – 5pm Tel 01352 701008. General Office number 01352 701000		

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Fkintshire County Council County Hall Mold Flintshire CH76NB		Trisha Conway specialises in 18-24 years care leavers and single people telephone 01352 703164. Email: trish.conway@flintshire.gov.uk Prison Leavers regardless of Care Leaver contact Hannah L Jones telephone 01352 703697. Hannah.l.jones@flintshire.gov.uk	

GWYNEDD

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
16 + Team Gwynedd Council Penrallt, Caernarfon Gwynedd, LL55 1BN	01286 682727 Timol16@gwynedd.llyw.cymru		

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Gwynedd Council Shirehall Street Caernarfon LL551SH	digartref@gwynedd.llyw.cymru 01766 771 000	Senior Housing Solutions & Resettlement Case Worker for Gwynedd Cerys Williams works with anyone who is at risk of homelessness or is homeless on release from custody over the age of 16. 01341 424 308 ceryswilliams@gwynedd.llyw.cymru	

ISLE OF ANGELSEY / YNYS MON

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Teulu Mon Isle of Anglesey County Council, Council Offices, Llangefni, Anglesey LL77TW	TeuluMon@ynysmon.gov.uk 01248752888		This is the council reception, they will be able to direct you onwards.

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Housing Support Office Canolfan JEO'Toole Centre, Sgwâr Trearddur Square Caergybi / Holyhead Ynys Môn / Anglesey LL65 1NB	Housingsupport @ynysmon.gov.uk 01407 765912	Bryn Hughes Williams is the Prisoner Accommodation Support Officer Email: BrynWilliams2 @ynysmon.gov.uk	

PEMBROKESHIRE

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Leaving Care Team Pembrokeshire County Council, Argyle Street, Pembroke Dock, SA72 6HL	01437 776396	Kelly Noble is the team manager	

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Pembrokeshire County Council , County Hall Haverfordwest, SA611TP	01437764551 hp&ateam @pembrokeshire.gov.uk	Claire.hitchings @pembrokeshire.gov.uk.	

POWYS

Leaving Care Team Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Powys Care leave team The Gwalia, Ithon Road, Llandrindod Wells, Powys LD16AA	01597827666 People.direct@powys.gov.uk		

General Local Authority Housing Contact

ADDRESS	TELEPHONE/EMAIL	NOTEABLE PERSONS	NOTES
Powys County Hall Spa Road East Llandrindod Wells Powys LD15LG	01597 827464 Housingservices@powys.gov.uk		